



# Welcome to the Apple Certification Records System

Whether you're an experienced professional who upgrades your certifications for each new version of Apple's technology, or brand new to Apple Certification, you need a simple and reliable way to track and share your certification progress.

Introducing the Apple Certification Records System, where you can manage your certifications, update personal information, publish your credentials and more.

## Getting Started

Before you can start managing your certifications, you'll need to activate your account. Use the username and password that were included in your Welcome email, and log in at:

[i7lp.integral7.com/apple](http://i7lp.integral7.com/apple)

Once you've logged in, you'll need to:

1. Click on "Update Personal Info" link on the left side of your screen, then review and update your current information.
2. The first time you log in, you will need to scroll to the bottom of the screen, read and agree to the New User License Agreement.
3. Click on the "Home" link on the left side of the screen to navigate to your personalized landing page,

On your homepage, you can use the links on the left to:

- **Update your personal information**—Use the "Update Personal Info" link to update your email address, opt in to list your certifications on the [Apple Certified Professionals Registry](#), or make other changes to your account.
- **Review your history**—Use the "History" link to view a record of changes to your status or demographics, and Incidents logged.
- **Change your password**—Use the "Change Password" link to choose a unique password for use with this site only.

- **Advertise your credentials**—Use the "Publish Credentials" link to purchase an official record of your Apple Certification credentials which can be sent to clients or prospective employers. Or simply opt-in to the free [Apple Certified Professionals Registry](#) - to do so, visit the "Update your Personal Info" page, select Yes for that Custom Question and check the box for at least one of your Addresses to display on the Registry.
- **Download logos**—Use the "Download Center" link to download the certification logos you've earned, and display them on your business card, resume or website.
- **Get help**—Use the "FAQ" link to find the answers to most questions. If you still need help, use the "New Incident" link to submit an inquiry - it will be addressed within 5 business days. Click the "History" link to check the status of your Incident.
- **Check your certification progress**—Use the "Certification Progress" link to view the remaining steps in the certifications you are seeking. Expanding the list will expose a list of icons designed to tell you which steps remain to complete that certification:



Required Certification



Required Exam



Required Online Form

## FAQ

### Didn't receive a Welcome email?

Email us at [applecert@apple.com](mailto:applecert@apple.com) to request your login details for the Apple Certification Records System (ACRS).

### Looking for your Hardware Certifications?

Hardware certifications (Apple Certified Macintosh Technician) will continue to be listed on the Apple Certification System (ACS) at [certifications.apple.com](http://certifications.apple.com).

### Questions about Apple Certification?

Visit us online at the [Apple Training & Certification website](#).

### Questions about your certificate?

You will receive your PDF certificate via email within three business days of earning a certification, with an option to order a printed certificate, framed or unframed. The email will be sent from Apple's certificate fulfillment vendor, ALOM ([mycertificate@alom.com](mailto:mycertificate@alom.com)), to your primary email address listed in your account in ACRS.

### Need Help?

After you log in and activate your account, you can view our Frequently Asked Questions by clicking the FAQ link. If you can't find the answer you're looking for there, click "New Incident" to submit a question or request.