Frequently Asked Questions

1. **How long is my digital badge valid?**
   
   Digital badges are typically valid for the year in which you earn them, and specific expiration dates vary. Check the badge on [Credly](https://credly.com) for the expiration date.

2. **How do I avoid badge expiration?**
   
   You can keep your badge current by taking the recertification exam as soon as it’s released, and before the badge expiration date. Visit [training.apple.com](https://training.apple.com) and log in to the Apple Certification Records System (ACRS) periodically to ensure that you’re aware as soon as recertification exams are available.

   Apple may extend expiration dates at its discretion.

3. **What do I do if my badge expires?**
   
   If you miss taking the recertification exam before your badge expires, you can simply take the new exam. When you pass the exam, the status of your digital badge is updated.

   What languages are Apple Certification exams offered in?
   
   All certification exams are available in English.

4. **I have a disability that might affect my performance on a certification exam. What accommodations are available?**
   
   Technology is most powerful when it empowers everyone. If you’d like to take an exam and require additional time, Apple accommodates students under the Americans with Disabilities Act (ADA) or local applicable law.

   To submit your accommodation request in the exam application, follow these steps:
   
   - Select the exam you want to take.
   - At the bottom of the exam application, select Yes for the question "Are you requesting special accommodations in accordance with the Americans with Disabilities Act (ADA) for testing?"
   - From the list in the menu, choose the amount of additional time you’re requesting.
   - In the text box, provide details specific to your accommodations request.

   Our support team responds within 48 hours. If the support team needs more information, they may ask you to provided additional detail for your request.
5. **How much do certification exams cost?**
   Apple Certification exams are offered online and cost $149. Apple recertification exams for unexpired certifications cost $49.

   Certification exam prices listed above are in US dollars. Prices are subject to change and may vary based on currency values. In some countries and regions, additional taxes may apply.

6. **How many points are exam questions worth?**
   In most cases, each question is worth one point. Some exams include questions that are worth more than one point because multiple answers are correct. For example, a score could indicate that you earned 52 out of 64, even though the exam only has 60 questions. In this case, you have the potential to get 64 points.

7. **I have taken this exam multiple times and received the same score every time. Does this indicate an error in the results computation?**
   No, it’s common for candidates to earn similar or identical scores on multiple attempts at an exam.

8. **Are points deducted for incorrect answers?**
   If a question with multiple correct answers instructs you to "Select all that apply," you earn one point for each correct answer you select. For each incorrect answer, 0.25 points are deducted.

   If a question has one correct answer and you select an incorrect answer, you don’t earn points for that question. But you don’t lose points for an incorrect answer.

   If a question instructs you to select a specific number of correct answers, you must select that exact number of answers. You earn credit for each correct answer you select. But you don’t lose points for incorrect answers.

9. **How many questions are on the exam?**
   Apple Certification exams have about 80 questions. The exam preparation guide for each exam indicates the specific number of questions for each exam.

10. **How much time do I have to complete the exam?**
    Apple Certification exams take about two hours to complete. The exam preparation guide for each exam indicates the specific time allotted for each exam.

11. **How and when do I get my exam results?**
    You receive your score by email immediately after you complete your exam. Your results are typically posted in your ACRS account within three business days of taking an exam.

12. **What testing formats and question types appear on Apple Certification exams?**
    Apple Certification exams include various formats and question types to accurately evaluate your knowledge and skills.

    You can take an optional exam tutorial before you begin your exam to review the question types and user interface.